RSVP of Dane County

...where volunteers make a difference



Retired and Senior Volunteer Program & Foster Grandparent Program

Back Together Again



RSVP Turns 50!

RSVP...where volunteers make a difference

The theme for this 2022 annual report is *Back Together Again!* This past year was very special as we celebrated RSVP's 50th Anniversary, capped off with a wonderful volunteer appreciation event on October 6th! After three years of not being able to hold our annual volunteer appreciation event due to the pandemic, it felt so good to celebrate together! Highlights from our 50th Anniversary Year:

- In December 2021, RSVP volunteers were interviewed for seven RSVP videos produced in 2022 to showcase our programs in new marketing and recruitment efforts throughout the year. Please see the new RSVP website, www.rsvpdane.org, with links to these videos.
- In May, RSVP of Dane County received the 2022 Governor's Service Award for AmeriCorps Seniors Program of the Year. "Founded in 1972, RSVP of Dane County has grown into one of the largest RSVP programs in the nation. RSVP of Dane County AmeriCorps Seniors volunteers have contributed over 8 million service hours to Dane County over the last 50 years."
- During the summer, RSVP Bus Buddy Trips were reinstated. We were able to hold five trips, helping older adults achieve more independence and mobility.
- In October we celebrated RSVP's 50th Anniversary by holding a volunteer appreciation event at The Fields Reserve in Stoughton. Two hundred forty volunteers, volunteer station representatives, funders, and sponsors attended this special celebration. Proclamations and congratulatory letters were received from the State of Wisconsin, Dane County, City of Madison, legislators, and public officials.
- Looking back at 2022, more volunteers were able to serve (1,211 in 2022 compared to 1,021 in 2021). We welcomed 260 new volunteers including a Group Projects/ Homeworker volunteer who signed up two weeks before her 102nd birthday! We appreciate the many ways RSVP and FGP volunteers helped others during the pandemic. We thank all our volunteers who were able to serve safely.

Margie Zutter, Executive Director

"(Volunteer) Service is one of the most underrecognized antidotes to loneliness...(It) reaffirms to ourselves that we have value to add to the world." - U.S. Surgeon General Vivek H. Murthy

HISTORY, MISSION, AND VISION STATEMENT

HISTORY

In 1969, the Retired and Senior Volunteer Program (RSVP) was created as a national volunteer program under the Administration on Aging as part of the Older Americans Act. In 1971, eleven programs were launched, and they became part of the national volunteer agency ACTION (now the Corporation for National and Community Service--AmeriCorps Seniors programs.)

In 1972, we became the first RSVP program in Wisconsin and then in 2000, added a Foster Grandparent Program (FGP). Today, 170,000 AmeriCorps Seniors volunteers in RSVP, FGP, and Senior Companion programs serve nationwide. With over 1,200 volunteers, RSVP of Dane County is one of the largest AmeriCorps Seniors programs in the United States.

MISSION

To make a positive impact in the community by recruiting volunteers 55 and older to help deliver priority services to people of all ages, providing Dane County with a valuable resource.

RSVP seeks to:

- utilize the skills, knowledge, and life experiences of people who are retired, helping them to lead healthy, productive lives;
- respond to increasing requests for volunteers to help meet critical needs;
- increase the variety of volunteer opportunities;
- provide opportunities for intergenerational projects and age-integrated activities;
- plan programming in cooperation with the groups, agencies and institutions with which it is involved, as needed and requested;
- involve volunteers in planning and decision-making on community programs, boards, and committees;
- increase public awareness concerning contributions and needs of people age 55 and older, and improve the image of aging.

VISION

RSVP aspires to build and expand a community-wide network of volunteers and organizations that unite compassionate, experienced adults with meaningful and fulfilling service opportunities, which enrich the lives of the volunteers while enhancing support for people in need.

BOARD and COMMITTEE MEMBERS

BOARD OF DIRECTORS

Richard R. Hoffman, President Retired, Stoughton Bank Executive

Deborah Speckmann, Vice President Retired, Employee Trust Funds Employee

Kelly Krein, Secretary
Student Government Advisor, UWMadison

Jack Anderson, Treasurer Retired, University Teaching

James G. Jenkins, Immediate Past
President
Retired, State of Wisconsin

Jane Bannerman Retired, College Library, UW-Madison

Karen M. Cunningham

Retired, U.S. Department of the Interior

Carroll HeidemanRetired, MMSD Teacher

Melvin Hinton
Teacher, Performing Artist,
Radio Host

Tom Howells
Retired, Wisconsin Motor Carriers
Association

Isabel Hubbard Retired, Educator

LuAnn Paepke

Retired, State of Wisconsin FGP Coordinator

Mary Stamstad Retired, RSVP of Dane County

Muriel Whiteagle-Lee Volunteer with Ho-Chunk Nation Tribal Advisory Board

> Terms Ended in 2022: **Donna Montgomery Tom Krauskopf**

RSVP COMMITTEES

Board Committees:
 Assessment
 Development
 Executive
Financial Oversight
 and Planning
 Grants
 Marketing
 Nominating
 Personnel
 Recognition

Support Committees and Subcommittees: TRIAD Conference Planning West Madison Triad Verona Triad FGP Advisory Council

RSVP COMMITTEE MEMBERS

Jack Anderson, Jane Bannerman, **Christine Beatty, Amber** Bormann, Diana Camargo, Karen Cunningham, Mary Dwyer, Luanne Fax, Lea Gough, Kevin Gould, Carroll Heideman, Melvin Hinton, Dick Hoffman, Tom Howells, Isabel Hubbard, Jim Jenkins, Margaret Jensen, Alison Koelsch, Tom Krauskopf, Kelly Krein, Sandy Kreul, Bernie Kowalchyk, Gene Kundert, Rick Larson, Beverly Maddrell, Donna Montgomery, Ellen Nelson, Peggy Nolan, Mary Odell, Larry Orr, Pat Osborn, LuAnn Paepke, Mike Plautz, Harold Sabot, Dorothy Schappel, Deborah Speckmann, Mary Stamstad, Luann Williams, Laura Whitmore, Peggy York

WHO WE ARE/VOLUNTEERS IN SERVICE

RSVP seeks to utilize the skills, knowledge, and life experiences of older adults, helping them lead healthy, productive lives while making a positive impact in the community. RSVP volunteers provide direct service, helping a wide variety of public and nonprofit organizations in Dane County. What makes RSVP so unique? Volunteers are personally interviewed and matched with appropriate assignments that meet their time, interest, and lifestyle needs, as well as skills required by community agencies. We also provide regular follow-up to ensure volunteer satisfaction. Survey results indicate that over 94% of RSVP volunteers feel their volunteer work keeps them active, and that they have a more positive outlook because they help their community.

2022 Volunteers in Service

Total volunteer hours: 143,211

This is the equivalent of a 69-person workforce dedicated to serving thousands of Dane County residents in need! Our volunteer hours are valued at over \$4 million using data reported by the Independent Sector (www.independentsector.org).

Total volunteers reporting hours: 1,211 Gender: 30.5% Male, 69.5% Female

Number of Volunteers by Age

| Honorary | 104 | 8.7% |
|-----------|-----|-------|
| Age 55-59 | 53 | 4.4% |
| Age 60-69 | 280 | 23.4% |
| Age 70-79 | 514 | 43.1% |
| Age 80-84 | 146 | 12.2% |
| Age 85+ | 98 | 8.2% |

"I feel the drivers are there to help because they <u>want</u> to and not because they <u>have</u> to. My driver...was helpful, courteous, friendly, and a pleasure to talk to. I felt safe with her." - RSVP Passenger

Number of Volunteers by Community

Belleville - 74

Black Earth - 10

Blue Mounds - 3

Brooklyn - 15

Cambridge - 4

Cottage Grove - 17

Cross Plains - 21

Dane - 3

Deerfield - 6

DeForest - 59

Lodi - 6

Madison/Monona/Fitchburg - 363

McFarland - 56

Marshall - 7

Mazomanie - 8

Middleton - 106

Mt. Horeb - 30

New Glarus - 7

Oregon - 89

Stoughton - 52

Sun Prairie - 52

Verona - 66

Waunakee - 98

Windsor - 7

Other Communities - 36

Total Volunteers - 1,211

Total volunteers recruited in 2022: 260









Community Connections and Bus Buddy Program

Community Connections volunteers extend agency services in nonprofit and public agencies throughout Dane County. RSVP matches a wide variety of volunteer opportunities with the skills and interests of volunteers.

375 Volunteers

48 Volunteer Stations

32,148 Hours

"Volunteering helped counterbalance the effects of stress, loneliness, and anxiety. It made me happy and gave me a sense of doing good for others, and the more I volunteered, the happier I was." – RSVP Volunteer

Bus Buddy and Bus Buddy Tours

Volunteers teach other older adults, individually or in groups, how to achieve more independence and mobility by using the Madison Metropolitan Bus System.



3 Bus Buddy Volunteers

1 Volunteer Station

5 Bus Buddy Trips

25 Participants

86 Hours











"Remarkably, no matter the state of the world, the volunteers in our group have remained strong and active in their crafting. They inspire me with their talents and keep me going when I feel down. The kindness and self-determination that they show is refreshing and enduring. We're going to be around for quite some time." - RSVP Group Projects Volunteer

Group Projects/ Homeworkers

RSVP's Group Projects & Homeworker volunteers share their knitting, crocheting, and sewing talents to create quilts, shawls, afghans, and other items of warmth like hats, mittens, and scarves. Volunteers also handcraft tote bags, walker and wheelchair bags, baby blankets and baby apparel, fidget quilts, and so many other helpful, specialty items that are distributed to local nonprofit and public agencies, who in turn share them with people in need of all ages.

267 Volunteers
10 Volunteer
Stations
73,894 Hours

16,165 Items Distributed 5,751 Pounds of Recycled Donated Materials

66 Recipient Agencies









Foster Grandparent Program

Foster Grandparents volunteer 5-40 hours/week in Dane County schools, preschools, and ReachDane HeadStart sites, helping children improve academic and social skills directed at school success. During the COVID-19 pandemic, Foster Grandparents have become Postcard Penpals with kindergartners in a Madison school, recorded stories for Dane County students to use as literacy learning, and started a Movie Club and a Book Club to learn new things and combat isolation. In a safe and virtual format, Foster Grandparents have continued with inservice training and attended presentations on various topics. Income-eligible volunteers age 55 and older receive a tax-free stipend, meal, and travel reimbursement.

16 Volunteers
6 Volunteer
Stations
10,366 Hours





"The biggest benefit was practicing our writing skills. Writing is a hard skill for 5/6 year olds. Another benefit was writing a grandparent type person. Some students do not have or communicate with their grandparents. It was a huge plus!" - Pen Pal Program Teacher

"Students were able to practice their writing skills in a meaningful, engaging way. They also were able to build relationships with someone through writing, helping them find purpose in their learning." - Pen Pal Program Teacher













Intergenerational

The Intergenerational Program connects older adults with children and youth in Dane County. Intergenerational volunteers work with students across Dane County, volunteering as tutors, computer buddies, guest speakers, and as support to students in the classroom. Intergenerational volunteers also work with children at various community nonprofit organizations in Dane County.

"I wanted to thank you for all the help you gave me during the school year in Algebra 2. You helped me solve problems in much easier ways and I know for a fact that I wouldn't have succeeded in the class if it weren't for you. You also showed me that my grade in the class didn't define my success beyond high school." — Student

93 Volunteers
10 Volunteer
Stations
2,493 Hours









Driver Services/ VHV Drivers

Volunteer drivers provide help that promotes independent living for Dane County Seniors, 60 years and older, and Veterans of any age, through four different programs.

Vets Helping Vets

Veteran Drivers provide rides to veterans and their immediate family members of any age.

562 Volunteers 14 Volunteer Stations 23,944 Hours

Home Delivered Meals

Drivers deliver noon hour meals to seniors and veterans in Dane County communities outside Madison/Monona to help them maintain access to healthy, nutritious meals.

"I have enjoyed meeting these wonderful volunteer drivers. I almost look forward to my medical appointments." -RSVP Passenger



"Keeps me going. I couldn't get to 98% of my clinic and hospital appointments since I don't drive and am alone. Thank you that work at RSVP. We need you!" - RSVP Passenger

Driver Escort

Drivers provide rides to Dane County residents, 60 years and older, to medical and other important appointments.

Food Bridge

Drivers are paired with a senior living in Madison or Monona who is low-income and homebound, to shop for and deliver groceries from area food pantries to them on a regular basis.

Driver Escort

- 3,495 rides for634 passengers
- 140,129 meals delivered to 1,734 frail elderly
- 297,291 miles of driving
- Helped 2,368
 older adults
 remain
 independent
 and in their
 homes longer

Vets Helping Vets

 891 Vets rides for 248 passengers









Triad

Local

Triads

Cottage Grove

Verona

West Madison

12 Volunteers

1 Volunteer Station

282 Hours

20 Programs

884 Participants

Triad brings together older adults, law enforcement, and the community at-large to promote safety and reduce the fear of crime. Providing information about personal safety and crime prevention is vital to our mission. Volunteers are a key element in our success. The 2021 Triad Conference planned and organized by our committee of volunteers provided nearly 1,400 hours of safety education to older adults and professionals working with older adults around the state.

RSVP of Dane County receives the 2022 Governor's Service Award - AmeriCorps Seniors Program of the Year!

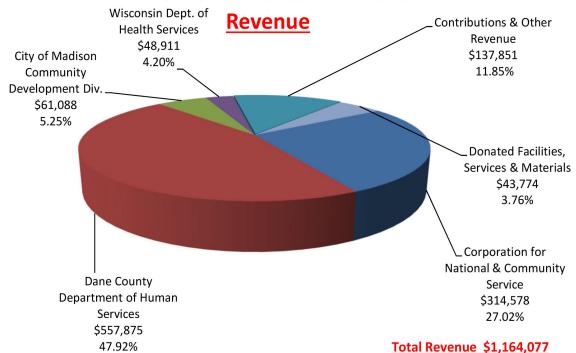




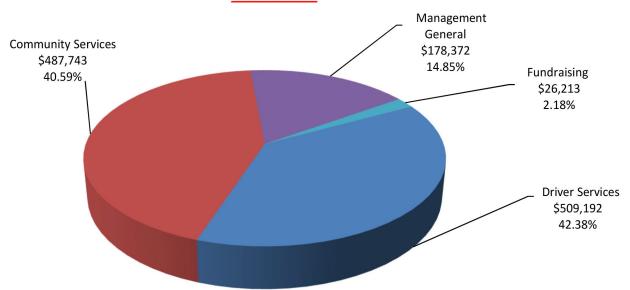
FINANCIALS

RSVP OF DANE COUNTY, INC

2022 FINANCIAL REPORT - OPERATIONS ONLY



EXPENSES



Total Expenses \$1,201,520

Excess of Revenue Over Expenses - Operations (\$37,443)

 Legacy Fund: 12/31/2022 Balance
 \$1,176,604

 MCF Fund
 \$35,457

 Rent Stabilization Fund
 \$436,989

The Legacy Fund provides 3.5% to 4% of the year-end balance annually as needed to support, personnel, facility and equipment costs, to enhance volunteer programs, to foster new programs, to provide grant matching funds, and to assist with short-term cash flow needs.

The Rent Stabilization Fund, consisting of the contribution from the sale of the CSCI Building in 2017, assists with increased rental expenses as needed.

Audited financial report of Operations and Invested Funds provided upon request.

GIVING STATEMENT

Thank you to all who support RSVP of Dane County. We are grateful for all the individuals, community groups, corporations, and funders who have helped RSVP volunteers respond to community needs through a 2022 contribution. Due to space constraints, only gifts of \$100 or more are recognized here. We also thank our many in-kind donors who help sustain our programs. All donors are listed in RSVP News Notes.

There are several ways to make a contribution to RSVP:

Annual Fund, Memorials and Tributes: Volunteers, family members, and friends can be recognized through a tribute or memorial listed in *RSVP News Notes*, our quarterly newsletter.

Sweepstakes: An annual fundraising appeal with a chance to win a prize!

Tony Farina Endowment Fund: This permanent endowment fund was created in 1998 to support RSVP volunteer programs. You may make your gift directly to RSVP of Dane County, Inc. or to the Madison Community Foundation by noting your contribution is for the Tony Farina Endowment Fund for RSVP.

Heideman Endowed Fund for Staff Compensation: This fund was created in 2007 to provide program and support staff with a minimal salary increase during difficult economic times. You may make your gift directly to RSVP by noting your contribution is for the Heideman Endowed Fund.

Legacy Fund: By including a planned gift in your estate plan, you help to ensure that RSVP will have the financial support to continue its programs for future generations. You also make a lasting, powerful statement to family and friends about your values and encourage others to share in your vision.

In-Kind Gifts: RSVP welcomes in-kind contributions such as program supplies, volunteer appreciation gifts, and office equipment or supplies.

In the 40th Anniversary year, the **Leadership Circle**, formed in 2008, was restructured to recognize a range of cumulative individual contribution levels. There are now more than 100 people who have made significant financial contributions over time. These contributions have been so important, enabling RSVP to maintain and even expand some services in spite of our challenging economic years. "Never in my wildest imaginings did I think that my small donations could ever be counted as significant. But small efforts over time really do add up and now I find myself a member of RSVP's Leadership Circle!"

In 2015, RSVP received significant planned gifts from the Eileen Erb Trust, and the Dave Stucki Individual Retirement Account, establishing a Legacy Fund. Our **Legacy Circle** recognizes our friends and supporters whose generous donations will help us meet the ever-growing demands for our services in the future.

Would you like to provide for RSVP of Dane County as part of your legacy? You might designate RSVP as a beneficiary in a will, trust, insurance policy, or investment. Please talk to your legal or financial advisor. For more information, you may also contact Executive Director Margie Zutter at (608) 663-7536.

DONORS

2022 MAJOR FUNDERS

AmeriCorps Seniors (Corporation for National and Community Service)

City of Madison Community Development

Division

Dane County Department of

Human Services

WI Department of Health Services

LEGACY CIRCLE

Jack and Donna Anderson

Kathryn S. Arndt

Bill Arthur

Holly Brassington Eileen Erb Trust*

George A. Fait Family Trust*

Rose Mary Feltzkowski

Kevin Gould Carroll Heideman Isabel Hubbard

Roland Krogstad* Harold and Donna Sabot

Dave Stucki*
Dick Sweet*

Margie and Keith Zutter

LEADERSHIP CIRCLE

Diamond Level - \$10,000+ cumulative

Leroy Adler

Jack and Donna Anderson Michael J. and Barbara Foley Kevin Gould and Nancy Baillies

Carroll Heideman Margaret Jensen

Thomas and Margie Krauskopf

Kit-Yin Ling

Rita* and Reiny Meihsner Michael and Marita Menard Jack and Patricia Mitchell

Mary Odell Harold Sabot Mary Stamstad Dawn Stucki

Tom and Kathy Thousand Margie and Keith Zutter

Platinum Level - \$8,000 - \$9,999

Wayne and Barbara Halverson

Thomas and Ann Duter

Gold Level - \$5,000 - \$7,999 cumulative

James and Sue Jenkins

Donald and Audrey Kasper*

Mick and Lu Maier

Daniel and Robin McCarthy

Judy Olson Doris Schroeder

Barbara and Morris Schoenberg

John and Carmen Skilton

Richard and Marcia Taugher

Dave and Helen Tetzlaff

William Wiedenbeck

David and Julie Worzala

Silver Level - \$2,000 - \$4,999 cumulative

Judith Amacker Bill Arthur John Betthauser Holly Brassington Trudy Brule

Charles and Joanne Bunge Arnold and Donna Chandler

Karen Cunningham Lou Ceil Dahlen Jenny Dahm Peg Davey Richard T. Dewitt

James and Kathy Esser
Arnold and Diane Evenson

Grant Gelhar

Tom and Muriel Howells Lee and Mary Ihlenfeldt Kim and John Jensen Carol and Richard Karls

Alison Koelsch Monna Kolbe Kelly Krein Frederick Kruger Robert Lenz Virginia Logsdon Georgiana Luecker Lucile McFee

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Patrick Reidy

Ron and Cathy Rotter

Jean Rush

Ron and Ann Semmann Charles and Kay Spelbring Tim and Lori Stadelman Robert and Pat Thomasgard Bob and Jeanne Topel

Sandy L. Turk John Woodford

Judy Zvara

Single Year \$1,000+

Lori Stoneking Cunningham

James Johnston

Barbara McNaughton

ANNUAL FUND - Friends of RSVP

PATRON

(\$500-\$999)

June and Steven Bennett Patricia Bjorgaard

Rodney Huebner Sharon Olle

Wendy Reichel

Richard Riesen

SPONSOR

(\$250-\$499)

Joan Burns Nancy Crossfield Lydia Haynes

Isabel Hubbard Diana Jost

Lori and Dick Kalnicky John and Pat Perkins Jim J. Vanevenhoven

Katelyn Zutter

ADVOCATE

(\$100-\$249)

Julie L. Allen Brian Alme

Dean and Kristi Anderson

Ron and Bev Anderson

Mel Bankes Jane Bannerman Jim and Molly Berry Stephen and Ellen Blitz Mary Frances Brown

Karen and Jerry Cook Jame and June Dalton

Patrick Dreyer
Jane Eisner
Deborah Emerson

Bob and Pat Fessenden Pam Gallagher Ronald Goral

Linda and Herman Green

Linda L. Harrison Kathleen Heimann Florence P. Hellenbrand Tom and Muriel Howells

(continued on page 14)

^{*} In Remembrance

DONORS

(continued from page 13) Lorrie and John Hylkema

Bridget Jost Dolores H. Kahl

Melissa Kepner and James Adney

Mikel and Sharon Kezer

Charlie Kiddy Janet Kleiboer Mark Kolan

Robert and Gail Korb

Sherry Krantz John Kuech

Greg and Ann Landry

Ilene Lawson Mike Lovejoy Barbara J. Marten

Peter and Susan McNaughton

Ebby Melahn

Sharifa S. Merchant

Jack Meyer

Mike and Sue Mohoney

Joyce Morrison

Steven C. and Linda L. Muller

Margaret Olson
Mary Kay Palmer
Tom and Sandra Poppe
Lenore Rosemary Rengel
Susan Ridley

Susan Ridley Sally Ross

Mary V. Schroeder Nancy Schultz Rhea Schultz

Thomas and Susan Seal

Nancy Shaffer Robert W. Shank Emilie S. Shields Marie Sieker

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Wanda Smith Susan Sorrentino

Deborah Ann Speckmann

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Merle and Patricia Sweet

Kathleen Sykes Anne Tigan Jo Ann Walker Debbie Wayne Ann M. White

James and Ellen Williamson

Dennis and Pat Wood

Loretta Zinkel Katelyn Zutter

RSVP also expresses its sincere appreciation to the Donors who contributed up to \$99 during 2022 but due to space constraints could not be listed. All donors are listed in RSVP News Notes.



RSVP appreciates donors who contributed through the United Way of Dane County State Employees Campaign.

GRANTS

Alliant Energy Foundation
Endres Manufacturing Company
Foundation
The Evjue Foundation
Madison South Rotary Foundation

Middleton VFW Post 8216 Stoughton Area Community Foundation

CORPORATE EVENT AND PROGRAM SPONSORS

Madison Gas & Electric
UW Health, Unity Point Health Meriter & Quartz
WPS Health Solutions
Custer Financial Services
Mike and Barbara Foley
Hooper Foundation
SSM Health at Home

Stoughton Area Community Foundation

TDS Telecom US Bank Corporate Business Systems Group Health Cooperative

Herb Kohl Philanthropies
Sub-Zero Wolf Foundation

Wegner CPAs

BUSINESSES PROVIDING HOME - DELIVERED MEAL DRIVERS

RSVP Driver Services salutes the following businesses for encouraging their employees to serve as Home Delivered Meal Drivers:

Placon BMO Bank Lake Ridge Bank

TRIAD CONFERENCE SPONSORS

AARP Wisconsin Old National Bank

"The Area Agency on Aging and the entire aging network of service providers could not provide the level of services needed to older adults without RSVP volunteers. This has been true since the inception of home delivered meals, congregate meals, driver escorted medical rides, cooperative education regarding elder abuse through Triad volunteers, foster grandparents, and intergenerational opportunities with youth in our schools. Their involvement is even more critical today." - Area Agency on Aging March 24, 2022, letter of support for the Governor's Service Award

RSVP OF DANE COUNTY STAFF

RSVP STAFF

Margie Zutter

Executive Director

Diana Jost

Assistant Director

Jack Guzman

Office Support Administrator

Krishna Sijapati

Accountant

Robin Heilprin

Madison/Monona Ride Coordinator

Lorrie HylkemaVets Helping Vets Coordinator

Steve JaeschkeDriver Services Manager

Jan Karst

Community Connections and Bus Buddies Coordinator

Camela King

Driver Services Coordinator

Paula Reif

Foster Grandparent Coordinator

Kate Seal

Group Projects/Homeworkers
Program Coordinator and
Driver Services Program Assistant

Mike Thomsen TRIAD Coordinator

Employment ended in 2022/23

Jen Roth
Dick Russell
Mary Schmelzer

RSVP's 50th Anniversary Volunteer Apprecation Event October 6, 2022









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